

Minutes Limes Medical Centre PPG

Date of meeting: 5th June 2017, 6.30 pm, downstairs at the surgery.

In attendance

Alan Lloyd
Jane Martin
Jessica Marsden
Dr J. Southcott
Donna Cope
David Hoon

Apologies

John Thompson
Katie Williams
John Stocks (standing apology)

Membership

David said he hadn't heard anything from Graham Bishop, a potential new member of who sent apologies for the previous meeting.

Since the last meeting, Katie had advised David that a potential new member, Gwenith Ladd-Phillips had come forward. David had invited her to the meeting, but had not received a reply.

Dr Southcott agreed to produce a leaflet for new members explaining what the PPG is all about.

Minutes of previous meeting

With regards to the 2017 survey, it was noted that a question relating to services was missing from the minutes. The Group agreed to accept the Minutes of the meeting held on 5th June 2017, and discuss the content of the survey again in the current meeting.

Hence, the Minutes of last meeting of the PPG held on May 8th 2017 were read and agreed as being an accurate record.

Matters arising

A new NAPP Certificate is now in place on the PPG Noticeboard.

Alan had been unable to amend the minutes of the AGM to include an additional note relating to the weekend opening pilot. (The Group had already agreed the amendment wording during the meeting on 8th May).

Could the surgery please provide Alan with an electronic copy of the minutes to allow them to be amended.

Alan had not had a response from John Stocks regarding the results of the last survey.
Dr Southcott agreed to give John a call.

Further to a minute from the 8th May 2017 meeting, can Katie please report the %age of patients with on-line access to the next meeting.

Katie to look into the possibility of adding a short profile of each member of staff onto the website and report to the next meeting.

Next survey

The Meeting agreed to continue with the ambitions to launch the next survey in October 2017, have actions arising from the survey listed by end of March 2018 and to target 400 completed surveys.

A discussion on additional questions to those agreed at the previous meeting ensued. It was agreed the following questions would be added to the survey:-

- 1) Would you like to know about any of the following services in the area (please tick all that apply):-
 - Sign language classes
 - Walking groups
 - Dietary advice
 - Exercise classes for maintaining mobility
 - Anxiety and depression
- 2) When you attend an appointment, what is the main form of transport you use to get to the surgery?:-
- 3) Is the shortage of parking spaces at the surgery a problem for you?
- 4) Would information about a car service to take you to and from the surgery for your appointment be useful for you?

David agreed to compile these questions, together with the ones agreed at the previous meeting, into a draft survey document ASAP and to circulate to all members for comments.

The survey to be developed further at the next meeting

“Bribes to doctors” article.

Jessica made reference to a “Bribes to doctors” article which had appeared in The Times Newspaper.

Dr Southcott explained the aims behind this emotive article title, was to save money for use in other areas by ensuring patients only receive the drugs that are appropriate to them. There is a general trend to cut down on prescribed medication at the moment.

Any other business

Alan asked Dr Southcott a question on the use of Statins. Age alone is not sufficient when prescribing Statins. Other factors are considered. Dr Southcott said there was evidence that Statins can reduce the risk of heart attack by 30%.

Next meeting

10th July 2017, 6.30 pm, at the surgery.

There will then be a break in meetings during August, with meetings resuming again in September, the date of which to be agreed at the next meeting.